



France Grilles iRODS Service Policy

Scope

This policy defines the terms and conditions of use for the France Grilles iRODS service. It applies to any user or group of users who wish to store and manage scientific data using the France Grilles iRODS service (FG-iRODS).

It outlines the rules for requesting, renewing and using the service, the responsibilities of the user, and the commitments of France Grilles regarding support and data availability.

Terms of Use

Access Conditions

The use of the iRODS service is granted on request only and is strictly nominative. Access is granted for a one-year period, based on the user's description of their use case and subject to approval by the France Grilles iRODS team. Renewal is not automatic and must be explicitly approved each year by the France Grilles iRODS team.

France Grilles reserves the right to suspend or discontinue a user's access to the service at any time.

Project Representatives

When multiple users collaborate on a common scientific project, one member of the group must be designated as the representative towards France Grilles. Each year, this representative is responsible for requesting renewal of the service, presenting the project's needs and requirements to France Grilles. If the project itself is renewed, individual access for project members will be extended automatically for as long as the project remains active.

Communication

Users of the France Grilles iRODS service are subscribed to the iRODS user mailing list (irods-user-1@france-grilles.fr). This list serves as the primary communication channel for the France Grilles iRODS user community.

User Responsibilities

Each user is fully responsible for any data stored in iRODS, in particular:

- All data deposited and used within iRODS must comply with the service's conditions and policies, which will be communicated to the user upon granting access.
- All data must be directly related to the project for which access was granted.
- France Grilles operates the iRODS service to ensure high availability and security of the data. However, France Grilles accepts no liability in the event of data loss or theft.

Support and Good Practices

France Grilles is committed to providing users with the necessary information and support for appropriate use of the iRODS service. To this end:

- Personalized support is provided to new users to help them set up their iRODS environment according to their specific use case.
- Dedicated tutorials are organized and made available to iRODS users.
- Documentation, best practices, and a user forum are accessible on the France Grilles website.
- A user support desk is available on working days and should be contacted for any issue, incident, or question through the ticketing system available on the France Grilles website.

Renewal and Membership

It is the user's responsibility to monitor the end of their access period and to request renewal in due time. Access to the France Grilles iRODS service is also conditional on valid membership in the France Grilles VO (`vo.france-grilles.fr`). Service may be suspended if VO membership is not renewed on time.

Data at the End of the Service

When the agreed service period ends, the user must inform France Grilles of the intended future of their data within one month. If the data are no longer needed, France Grilles can remove them on behalf of the user. If the data are needed, an additional two-month period will be granted for the user to retrieve them. After this period, or if the user does not respond within the initial month, the data will be permanently deleted.

France Grilles logs and records access to the service and all data file movements. This information may be used for professional purposes to ensure the administration, operation, accounting, and security of the service.

Any breach of these conditions may result in exclusion from the service.

Signature

- First name, LAST NAME:
- Laboratory:
- Project:
- E-mail:
- Date:
- Signature: