

iRODS Service Policy

The use of the iRODS service is granted on demand only and its usage is nominative. The access is granted on a year basis, after the user has described its use case and the iRODS France Grilles team has accepted to host the project. The renewal of the access is not automatic and need to be approved by the iRODS France Grilles team.

France Grilles reserves the right to discontinue the access to the service for the user.

In the case where several users are working together on a common scientific project, one member of the group will be named to represent the group towards France Grilles. Every year, this member will be in charge to ask for the renew of the service access, presenting the needs and the requirements to France Grilles. If the project itself is renewed, the access to the iRODS service for the individual members of the project will be automatically granted as long as the project exists.

Users of the France Grilles iRODS service are subscribed to the iRODS user mailing list (`irods-user-l@france-grilles.fr`). This list is used as the main communication channel for the France Grilles iRODS user community.

Any data registered in iRODS is under the responsibility of the user, in particular:

- The deposit and the use of data in iRODS must follow the conditions and the rules of the service, which will be detailed to the user when he will be granted to access the service.
- Any data registered in iRODS must be related to the project for which the user has been granted the access to the iRODS service.
- France Grilles operates the iRODS service so that the data have a high availability and are highly secured, however France Grilles declines its responsibility in the case the data would be lost or stolen.

France Grilles aims to provide the users all information and help for an appropriate usage of the iRODS service. To this end:

- A personalized support is provided to any new user in order to setup the iRODS environment appropriate to the use case.
- Dedicated tutorials are organized by France Grilles and proposed to the iRODS users.
- Documentation, good practices and a user forum are available on the France Grilles site.
- A user support desk is available on working days and should be contacted for any problem, incident or question; the gateway is a ticketing system, available on the France Grilles site.

It is the responsibility of the user to anticipate the end of its access period and to ask for the renewal of its access to the service; similarly, the access to the iRODS service provided by France Grilles is subject to the France Grilles VO (`vo.france-grilles.fr`) membership and the service might be interrupted if the VO membership is not renewed in due time.

Once the period agreed for the service usage ends, the user should inform France Grilles about the future of the data in iRODS within one month. If the data are not needed by the user, France Grilles offers to remove them for the user; if the user needs the data, an additional two months period is granted to the user for him to get them back. At the end of this period, or if the user does not manifest himself in the initial one month period, the data will be definitely destroyed.

France Grilles keeps tracks and registers the access of the service as well as the data file movements. This information might be used for professional use to ensure the administration, the operation, the accounting and the security of the service.

Any disrespect of these conditions might lead to the exclusion of the service.

First name, NAME:
Laboratory:
Project:
E-mail:

Date & signature